

UBEE SAFE 4G

GPS 4G Smart Watch



Never lose touch

GETTING STARTED

- Check for contents (watch, magnetic USB charging cable, manual).
- 2 Charge for 1 hour (2 hour max) by connecting to a standard USB power source such as a computer or USB plug.



- 3 Download the Ubeequee app (search UBEEQUEE on Apple or Android Store).
- 4 Open the app and create a user name and password.

(Note: this is not connected to your ubeequee.com login and password)

5 Click on **Device list** (iOs top right menu / Android top left menu).

- 6 Choose +Add Device.
- 7 Add watch name (e.g. Mum) and relationship (e.g. Daughter).



2 hour charge max

Please don't leave to charge overnight as this could lead to overcharging and reduce battery performance.

- 8 Enter the device number or scan the QR code attached to the watch.
- 9 Return to map page.

10 Take device outside for GPS signal and click on Locate (in bottom nav).

SHARING

To share with family/carers, all other users must download the Ubeequee app and follow the above procedure. You will receive a notification on the app to authorise share requests.



VOICE SUBSCRIPTIONS

If you have purchased a voice subscription, add the phone number of your UBEE SAFE 4G watch to your phone contacts. The phone number for this device is:





Settings are the middle option in the bottom navigation bar in the Ubeequee app.

SOS NUMBER Enter SOS phone numbers (max 3). Press the side button for 3 seconds. The watch will call the SOS numbers one at a time until one is answered.

SMS ALERTS Add a master number to the SMS (text) message alerts and toggle on / off low power prompt / SOS as required.

SWITCH SETTING This disables the numerical keypad on the watch so that only numbers in the Phone book can be called.

PHONE BOOK Add numbers to phone book (Note: UBEE SAFE 4G can only call numbers authorised in the app).

REJECT STRANGE CALLS Should an unrecognised number try to call, they will be recorded in the app but will not ring the watch.

FALL NOTIFICATION Choose notification only or notification and call (note: this is very sensitive).

MEDICINE ALERTS (This setting is top left button on the map screen). You can programme reminders on the watch or by voice.



We recommend you do some trial calls and practice using UBEE SAFE 4G with the watch wearer to get used to the app and watch interface.

UBEE SAFE 4G

Functions are accessible by swiping the screen left and right. The home button takes you back to the clock.

Phone Book choice of 10 numbers

Heart rate Monitor watch display only

Steps this is off by default and requires activation on the app

11 12 10 9 8 Home

FOR SOS:

Press the side button for 3s. If you have a Data Subscription it will send a notification to the app. If you have Voice Subscription it will send a text with location as well as calling your phone.

UBEEQUEE APP

There are lots of help and troubleshooting articles on the **Support** tab of the ubeequee website. You can also email a dedicated support team using **help@ubeequee.com**



FAQS

LOCATION UPDATE SCHEDULE

Located via the app settings, the default setting is to refresh location every 10 minutes. This can be reduced to once an hour to increase battery life. The Locate button on the home page overrides the Location Update Schedule, and takes a few seconds to update.

GEOFENCE Press the Geofence button from the homepage of the app to set up a virtual safe zone, ranging from 200 to 2,000 metres. You can set up to 3 fences (eg Home, Doctors etc).

HEALTH ACTIVITY MONITOR Enable the activity monitor (step counter) through the Messages and Health menu. By default, this is disabled.

GPS/WIFI/LBS GPS is outdoor technology. When indoors, the position of the watch may revert to WiFi or Location Based Services (LBS). LBS is only accurate to 100 – 1000m so it can generate false Fence alerts. If this is happening you can toggle off Set Local Base Station in settings. WiFi is accurate to 50m which is why locations may vary when indoors.

CHARGING Successful use of this product is generally down to keeping good power levels. If power is low GPS is the heaviest user and the watch may try to switch to LBS. To optimise product life we recommend charging no longer than 2 hours. We recommend carers supervise charging.

MAP VIEWS You have a choice of maps – we recommend normal map for towns and satellite for countryside.

BLOOD PRESSURE The readings from this watch should be used to monitor fluctuations in heart activity. Upper arm cuff style monitors give more acccurate readings and should be considered to be used in conjunction with this device.

HISTORY The tracking history contains data for up to 3 months. Enter the required period to view location activity over that time. Each data point gives the time and navigational input (e.g. GPS / LBS etc).

NETWORK Remember that you need network availability to allow the watch to track (the data is passed over the network).

DISCONNECTION In the event of disconnection charge the device fully and press the locate button.

WATERPROOF This product is rated IP67 which means it is waterproof up to 1 metre for 30 seconds. Therefore it is not suitable for swimming.

DECLARATION

Directive 2011/65/EU | 2014/53/EU

UBEEQUEE[™] conforms to the fundamental requirements and other relevant provisions of directive 2011/65/EU and 2014/53/EU Frequency bands: GSM/GPRS 850/900/1800/1900MHz Battery: Built-in 600mAh polymer battery (150hrs Standby Time)

